



CONDADO VANDERBILT  
HOTEL

1. **Does the hotel have a backup Generator?** Condado Vanderbilt has 3 backup generators, one in each building, capable of fully running the property entirely.
2. **Does the Hotel have a Water Cistern?** The hotel has a water cistern to cover the entire operation.
3. **Where was the location of the Earthquake?** Located approximately over 80 miles away from San Juan, on the southern coastline.
4. **Are flights operating normally to/from the San Juan Luis Muñoz Marín, Ponce and Aguadilla airports?** Delta, Southwest, American, JetBlue, Spirit, United and Frontier are all operational.
5. **Are ports open?** All cruises are traveling to the Island.
6. **What does the state of emergency in Puerto Rico mean?** Governor Wanda Vázquez declared a state of emergency as a precaution and to ensure resources such as FEMA and the National Guard are deployed to assist those on the southern region of the Island who may need it.
7. **Which areas suffered damages?** The areas primarily impacted are in the southern region of the Island.
8. **Which tourist attractions were damaged?** Two tourism sites in the southern region were damaged: Punta Ventana in Guayanilla and the Ruins of the Lighthouse in Guánica.
9. **Which tourist sites are open?** Tourist attractions and shopping centers, such as Casa BACARDI, Plaza las Américas, The Ponce Cruise Port, The Puerto Rico Convention Center, and major attractions like El Morro, El Yunque, San Cristobal Fort, including all areas around San Juan, continue to be open for business. Our beaches, restaurants, attractions, and travel service providers across the Island are open.
10. **What about taxis and cabs? Everything operating normally?** Taxis and ride sharing options are available throughout the Island.